

Homewood Holdings  
T/A Bumbles Plant Centre  
Cranbrook Road  
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Vat Registration Number: 334 0154 43



## TERMS AND CONDITIONS

### LOYALTY CARD

As a holder of a Bumbles Plant Centre loyalty card, you will receive points with each purchase at Bumbles Plant Centre. You may also receive discounts and promotions unique to you. Find below the list of terms and conditions regarding this membership:

- To use your Loyalty card you must present it at the till, either the physical card or within a loyalty card app.
- Points cannot be added retrospectively
- Loyalty cards are only valid once signed
- Upon a return/refund, points received at time of purchase will be deducted
- Our old loyalty 'stamp' scheme is no longer valid and members can have their stamps transferred onto the new card. This will be available for the year of 2021 and cannot be transferred after this.
- Multiple loyalty cards cannot be used in one transaction
- To sign up for a loyalty card please ask for a form at the till in our centre and please complete in full. Activation can take 24hrs. You will not receive loyalty points on the day of sign up
- You cannot receive loyalty card points and utilise a trade, account or horticultural discount in the same transaction. Only one promotion can be used at once
- Over 65's, previously known as 'Wednesday Club Card Holders', will continue to receive their 10% discount on a Wednesday on presentation of their new loyalty card. They can accumulate points and receive their 10% on Wednesdays
- 10% Wednesday discounts are not valid on furniture, fire pits, BBQ's, discounted and promotional items, food and drink, coffee shop, fire and fuel, cards, gift cards and Christmas stock. Subject to change
- Discounts cannot be used in conjunction with any other offer

- Discount cannot be received when ordering over the phone or online as a valid card cannot be presented
- £1 spend = 1 point. 1 point = 0.05p. Points are calculated on basket total and rounded down, i.e. £50 = 50 points, £49.50 = 49 points.
- No expiration on points
- Points cannot be redeemed or received on coffee shop purchases
- Points cannot be exchanged for cash or between cards
- Bumbles Plant Centre reserves the right to change our terms and conditions and withdraw this membership at any time
- Loyalty card is valid 7 days a week
- By joining the Bumbles Plant Centre Loyalty Card scheme, we will collect and use personal information about you in accordance with data protection legislation and our Privacy Policy (available at <https://bumbles-plant-centre.co.uk/>). This personal information includes your registration details, information about the use of your Loyalty Card, shopping purchases and other information that you give us. It will be used to administer the Loyalty Card, provide you with benefits, personalising your offers and to keep you updated with our latest news.
- By joining the Bumbles Plant Centre Loyalty Card Club, you agree to receive email updates about the Loyalty Card, Bumbles Plant Centre, special offers, vouchers and other promotions that we think would interest you for marketing purposes, unless you have opted out upon sign up. To opt out of receiving such updates you can email [bumbles-plant-centre@outlook.com](mailto:bumbles-plant-centre@outlook.com).

Many thanks for your custom from *The Bumbles Team*